



WATER SOURCE / GEOTHERMAL HEATING & COOLING HEAT PUMP

Installation and Operation Manual

GH - Close Loop Series

OH - Open Loop Series



China Palm A/C & Equipment Co., Ltd



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1. Safety Precautions

Note!

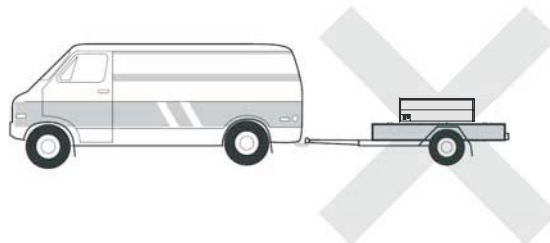
It is required to read the Safety precautions in detail before operation. The precautions listed below are all-important for safety, please obey without fail.

1.1 General

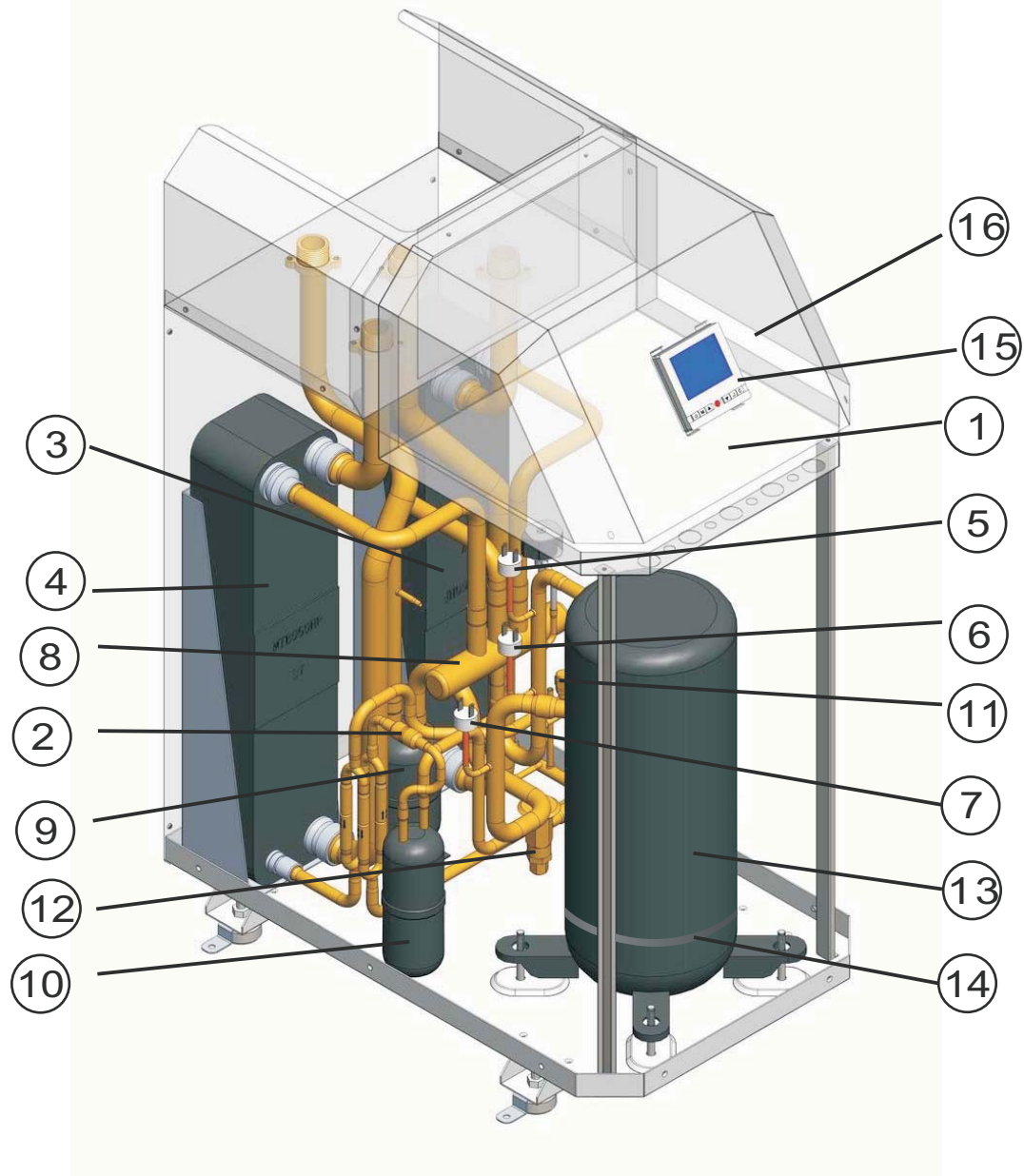
- ⚠ Make sure that the fixed ground wire in the building is securely connected to earth.
- ⚠ Wiring tasks should be carried out by qualified electricians only, in addition, they should check the safety conditions of power utilization, for example, check if the line capacity is adequate, and check if the power cable is damaged.
- ⚠ Users must not install, repair or relocate the unit.
Improper treatment might lead to the accidents e.g. personal injury caused by fire, electrical shock or unit's falling-off, and water leakage in the machine. Please contact professional repair and service department of local dealer.
- ⚠ The unit shall not be installed at a spot with potential hazard of leakage of inflammable gas.
In case the leaked gas is congregated around the machine, there might be the risk of explosion.
- ⚠ Make sure that the foundation of installation is stable.
If the foundation is unstable, the outdoor unit may drop and cause a casualty accident. so this must be validated carefully.
- ⚠ Make sure that the electric leakage protection switch is fixed.
If no electric leakage protection switch is fitted at the beginning of the electric supply, it maybe cause electric shocks or fires.
- ⚠ If any abnormality occurs in the unit such as burned tasted inside, please cut off the power supply immediately and contact professional repair and service department of local dealer.
- ⚠ Please observe the follow items when cleaning the unit..
Before cleaning, shut off the electric supply of the unit firstly to avoid injuries caused by fan in operation.
Do not rinse the unit by water because the rinsed unit may cause electric shock.
- ⚠ Make sure to shut off the electric supply before maintain the unit.
- ⚠ Please do not insert fingers or sticks into air outlet or air inlet.

1.2 Transport and Storage

- ⚠ The machine must be transported and stored vertically.



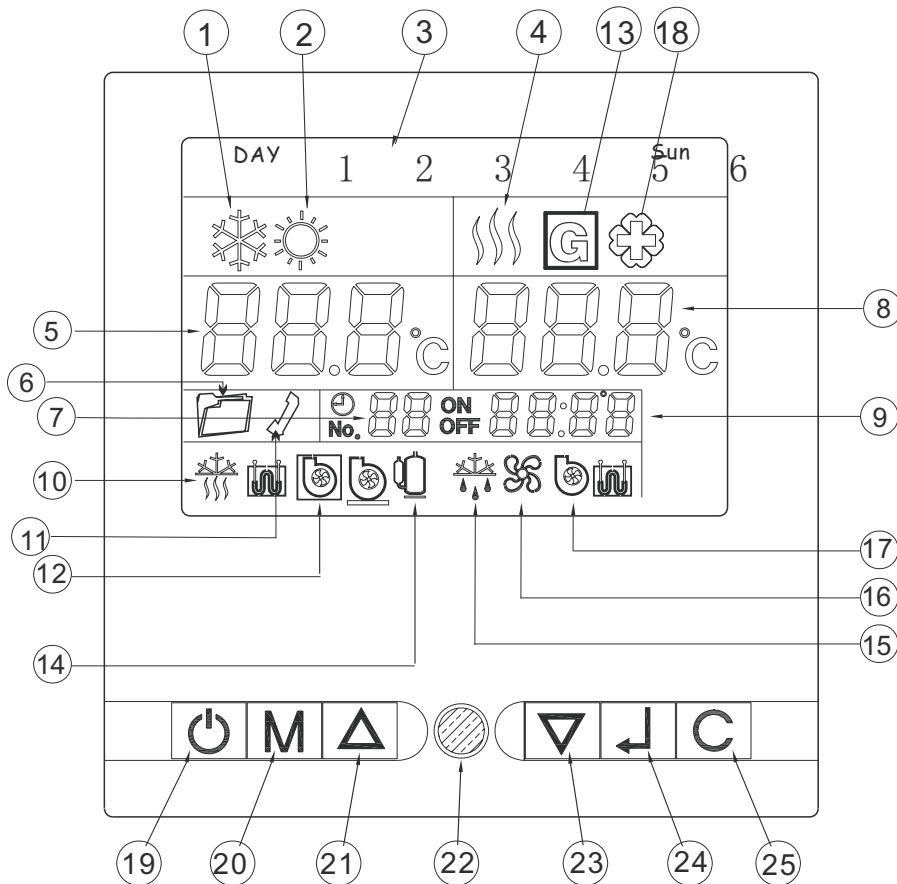
2 Components



1	WEO17ZJ005	Electric box	9	X13T001	Liquid gas isolator
2	WEO17ZX018	Filter	10	X13T000	Liquid accumulator
3	WEO17ZX019	Heat Exchanger	11	X16T000	needle valve
4	AQD20IX002A	Heat Exchanger	12	X03T000	Heat expansion valve
5	X09T0002	High pressure switch 1	13	D01T001	Compressor
6	X09T0003	High pressure switch 2	14	D08T000	Crancase Heater
7	X09T0004	Low pressure switch	15		Control board
8	X06T0003	4 way valve	16		LCD Controller

3 Wired controller

3.1 Display and Button



Display

- 1.Cooling operation mode
- 2.Heating operation mode
- 3.Day display
- 4.DHW operation mode
- 5.A/C temperature(Heating or Cooling)
- 6.Menu
- 7.Timer
- 8.DHW temperature
- 9.Clock
- 10.Anti-freezing running

11. Phone remote control (reserved)
- 12.A/C water pump
- 13.Geothermal icon
- 14.Compressor
- 15.Defrost running
- 16.Fan motor
- 17.DHW water pump

Button

- 18.Antibacterial function
- 19.ON/OFF button
- 20.Mode selector key
- 21.Temperature up key
- 22.LED Indicator
- 23.Temperature down key
- 24.Confirm key
- 25.Clear key

Notes:1.When the unit is freeze-proofing mode or defrost mode, and will appear or flicker.

2. If are solid, it means that the component is working, if they are hollow, it means that the component is un-working.

3. DHW: Domestic hot water A/C: Air conditioning.

3 Wired controller

3.2 Operating the unit

3.2-1 OPERATION MODE SHIFT (OPERATING STEPS):

A, in the On / Standby cases, press the M key, cooling icon appears and flashes; press M key again to change into air-conditioning heating, and flashes; press M key again icon to change domestic hot water and flashes; press M key again to return to cooling. When select a certain mode, press \downarrow key to confirm, the icon still. Unit will perform the selected.

B, the selected air-conditioning refrigeration, heating mode also includes a domestic hot water, running hot water first.

C, selection of hot water that is only hot water, no air conditioning running.

D, Health and sterilization is an independent automatic operation mode, if necessary, modify the parameters individually.

3.2-2 modify the setting parameters (steps):

A, when the selected mode is running, the unit will run in accordance with the factory set default values, or the last modification of the temperature.

B, the modification method of set the temperature value

In the On / Standby cases, press M and C keys at the same time 3 seconds, the current operation mode flashes; by pressing the M key, you can switch the sequence in the following order: Cooling / heating / hot water; by pressing the \blacktriangle or \blacktriangledown key to change set up fixed value, press \downarrow button to confirm and exit or exit amendment automatically after 15 seconds or press the C key to exit the amendment.

C, the detailed settings in the table below:

No	Mode	Setting range	Default	The buttons operation of modify the setting parameters
1	AC cooling	10°C ~ 25°C	12°C	M+C → M → \blacktriangle or \blacktriangledown → \downarrow
2	AC Heating	10°C ~ 55°C (AU)	40°C	M+C → M → \blacktriangle or \blacktriangledown → \downarrow
3	D.H.W.	10 °C ~ 50°C (AU)	45°C	M+C → M → \blacktriangle or \blacktriangledown → \downarrow
4	Bacterial Killing function of D.H.W.	60°C ~ 70°C	65°C	M+C → M → \blacktriangle or \blacktriangledown → \downarrow

The above A/C temp is returned water temp, the actual outlet hot water temp is 5 °C higher.

The above DHW temp shows the water tank temp, the outlet water temp is 5~10 °C higher.

“Au” means automatic temp operation curve.

To enable Bacterial killing function, electric heater must be installed and connect to our heat pump PC board. The heat pump will heat the water to 60C, then the electric heater will start to heat water to 65C and keep at 65C for 10 minutes.

DHW can also be set 60C, but the heat pump only make tank water to 50C, electric heater will heat the water to target temp. (So recommend to set only 50C for DHW)

3.2 3-] key function description

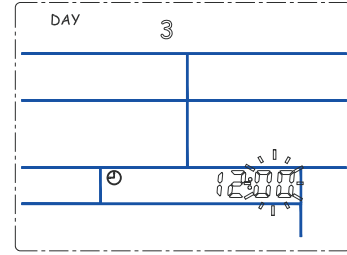
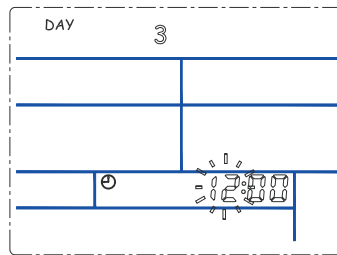
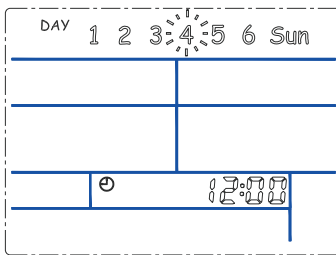
A, to set any parameters that must press \downarrow button to confirm to be valid, otherwise invalid.

B, in the parameter setting process, if more than 15 seconds there is no button operation, exit parameter settings automatically, we have pressed \downarrow button to confirm the setting effective and not pressed \downarrow button to confirm the setting is invalid.

3.2-4 C key function description

Click the C key to cancel current setting not confirmed by pressing \downarrow button and exit setting.

3 Wired controller



3.2.5 the current time adjustments(steps

A, press M key 6 seconds, then release, week icon (for example, "4"), flashes. Press ▲ or ▼ selecting between the 1-SUN and then] key to confirm. As shown below:

B, the clock icon appears, number of hours flashing, press ▲ or ▼ key to select number between 0 ~ 23, and then] key to confirm.

C, at this time the number of minutes flashing, press ▲ or ▼ key to select number between 0 ~ 59, and then press] button to confirm and exit setting automatically after 15 seconds, or press C key to exit setting.

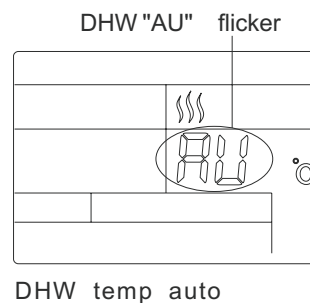
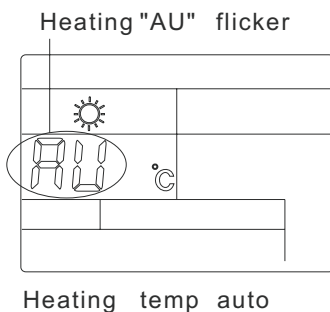
3.2.6 Automatic heating temperature function

To enable automatic heating temp function, need to set parameter 93 to value 1.

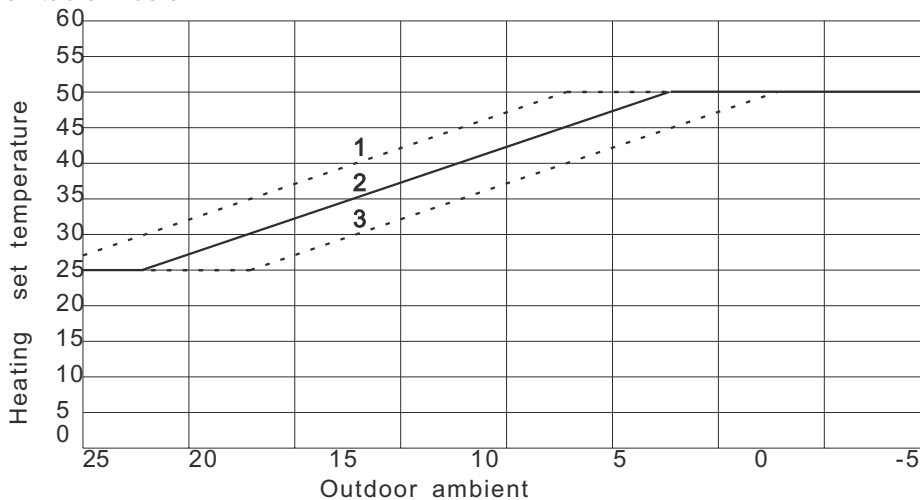
In air Conditioning heating mode and DHW mode, we provide two special temperature settings.that is Automatic heating temperature

Heating temp auto:when modify heating temp to 50 C, press the ▲ key again,on the temp area "AU" Symbol appears and flickers,press the] key to confirm,the heating temp will be automatic setting by outdoor ambient temperature.

DHW temp auto:when modify DHW temp to 50 C, Press the ▲ key again,on the temp area "AU"symbol appears and flickers,press the] key to confirm,the DHW temp will be automatic setting by outdoor ambient temperature.



In some areas, air conditioning built-in automatic temperature curve may be not ideal for local users, installed by professional installers of automatic parameter adjustment curve,Adjust the range of -5 C~+5 C as the table below:



Automatic temperature curve factory setting is curve 2,user can offset automatic temperature curve by setting Parameter "25"

Curve1:parameters "25" = 10

Curve2:parameters "25" = 5

Curve3:parameters "25" = 0

3 Wired controller

3.3 Week and Clock Setting

Press and hold **M** key for 3 seconds until the week digits on the screen start flashing.

Press **▲** or **▼** key to select the day, press **↓** key to confirm. the hour will appear flashing

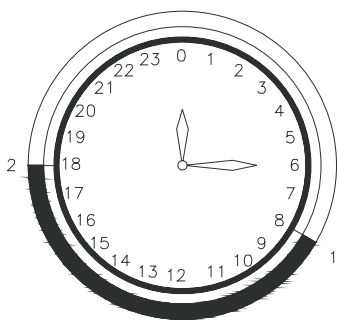
press **▲** or **▼** key to adjust hour ,press **↓** key to confirm the number of minute start flashing.

press **▲** and **▼** key to adjust minute,press **↓** to confirm

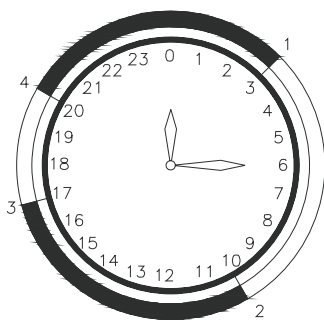
Weekly timer function

There is a timer on the control system that can be used to program the time that the unit switches on and off.

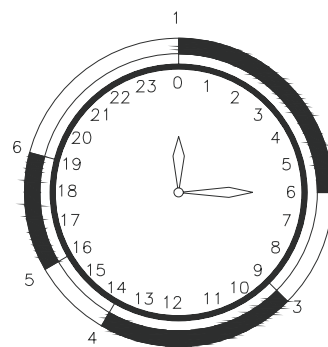
From Sunday to Monday, there are 3 timer start and 3 timers stop. Each day can be different



Timing 1 set on/off each day
Need to set 2 time points



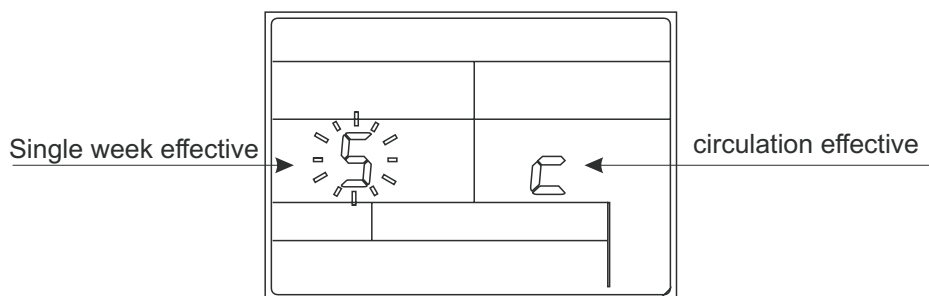
Timing 2 sets on/off each day
Need to set 4 time points



Timing 3 sets on/off each day
Need to set 6 time points

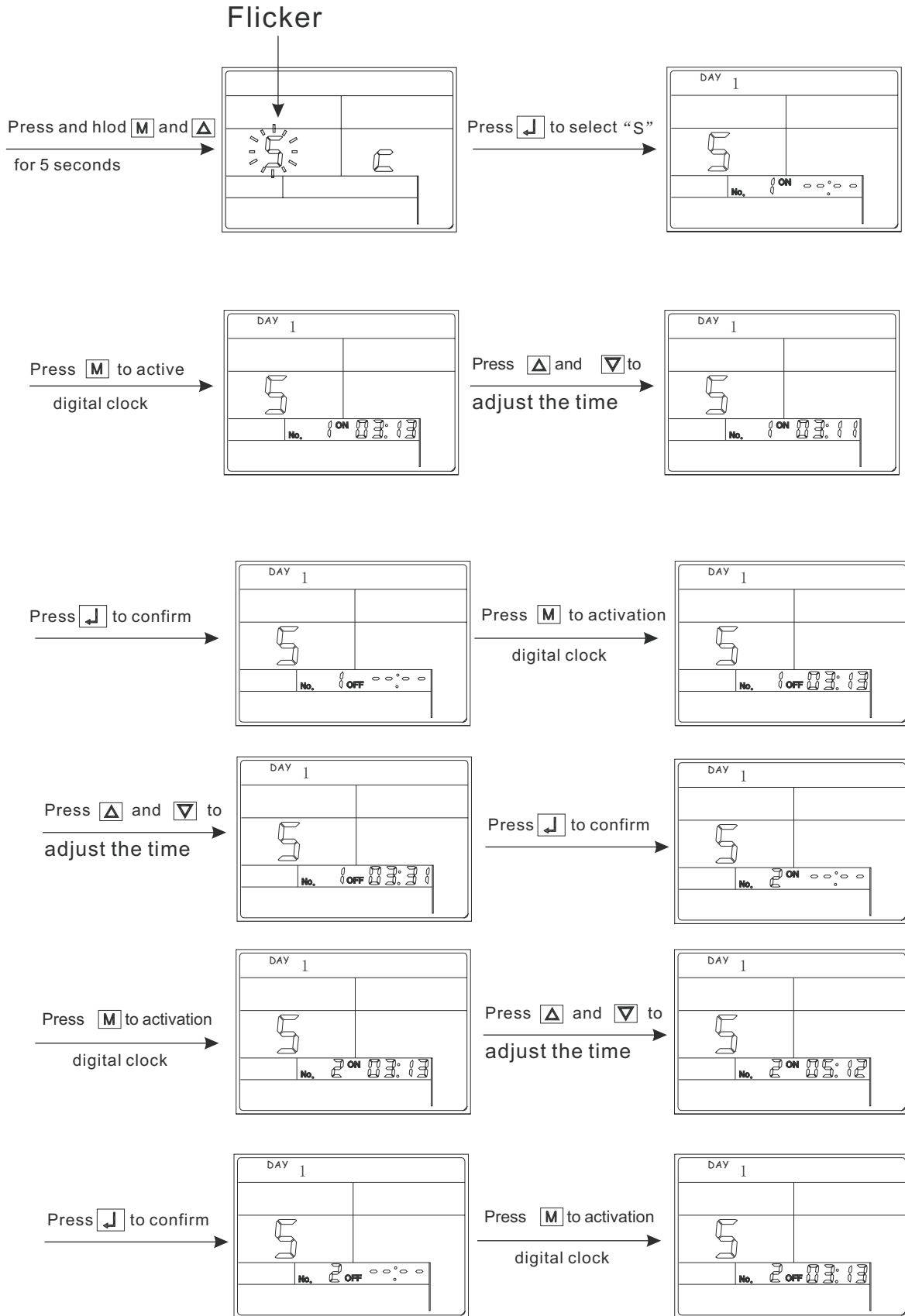
Single week effective and circulation effective

Press and hold **M** and **▲** simultaneously for 3 seconds ,the screen appears and flashes “S” or “C” , press **▼** key to select “S” or “C” , press **↓** key Select. to confirm “S” is single week effective, choice “C” is circulation effective, single week effective and circulation effective timing set in the same way.

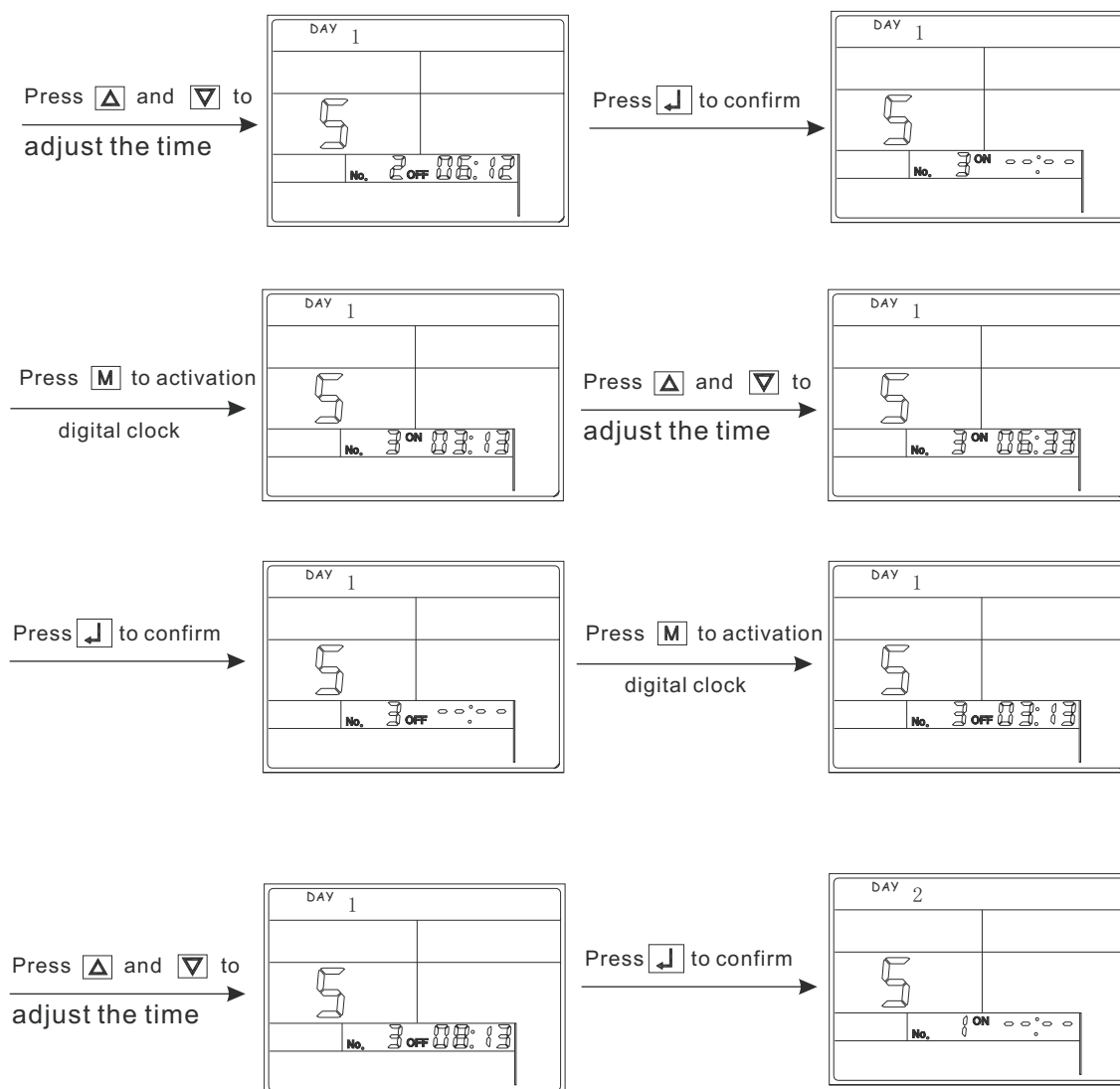


3 Wired controller

3.4 Timer setting



3 Wired controller



After monday's timer setting is finished, it will be automatically switched to Tuesday's timer setting .until sunday's timer setting is finished,then return to normal display interface.

In the process of setting the timer,if one of the timing time does not need to set,press **M** key,the digits of clock change to "--:--",press the **↓** key to confirm.

If a day does not need to change the timing settings, press the **C** key to skip to the next day timer settings.

Clear timer settings

At the same time press **M** and **▲** or **M** and **▼** for 3seconds enter into the timer setting interface, and then press the **▲** and **C** simultaneously for 3seconds, all the timer settings to be canceled.

4 Error Code

Shortly press \square , you can enter into the error code checking state, Then press \square key again you can check each error code. The error code meaning was given on the function book

Display "Err E \times " or Err"P \times " For example ,Err E2 . Err P5

Item	Error Meaning	Error Code
1	Compressor air discharge temp sensor error	P2
2	Outdoor coil temp sensor error	P1
3	Outdoor ambient temp sensor error	P7
4	Air-conditioning returned water sensor failure	P3
5	Air-conditioning outletwater sensor fault	E1
6	Hot water tank sensor fault	E9
7	Solar temp sensor error	Pb
8	high pressure protection	E4
9	Low pressure protection	P9
10	Outdoor Water flow error	P8
11	Indoor Water flow error, AC freezing protection	Pd
12	Missing phase / Wrong phase	PA
13	Indoor freezing protection	Pb
14	Water source inlet water temp error	EF
15	Water source outlet water temp error	EA
16	Water source heat exchange noefficient error	PF
17	Air discharge temp too high protection	E3

5 Installation

5.1 Installation information

DHW tank

DHW tank is too small then it may lead to rapid decline in water temperature during use, DHW tanks to use recommended configuration as following Recommended water tank volume and minimum water flow volume::

Model	GH-8	GH-11	GH-15	GH-17	GH-30
DHW tank	≥100L	≥100L	≥150L	≥200L	≥300L
Water flow volume (Liter/Hour)	1200L/h	1800L/h	2400L/h	3000L/h	3500L/h

Note!

To keep the heat pump from freezing, please do not shut off the power supply of the heat pump in winter. If the electricity is out of supply in winter, please drain out the water in the heat pump or you can use brine (20%-40% glycol) to replace pure water in case of electric cut off accident during winter .

Pipe connection

Pipe installation must be carried out in accordance with current standard and directives.

All outdoor pipes must be thermally insulated with at least 19 mm thick pipe insulation.

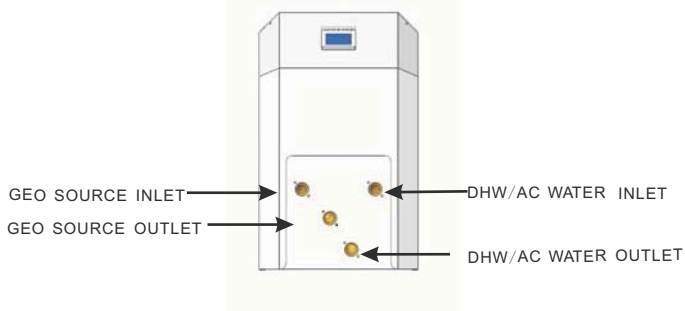
The pipe must be clean and has no dust and fragments inside.

Piping connections of condensation water and air must install filters.

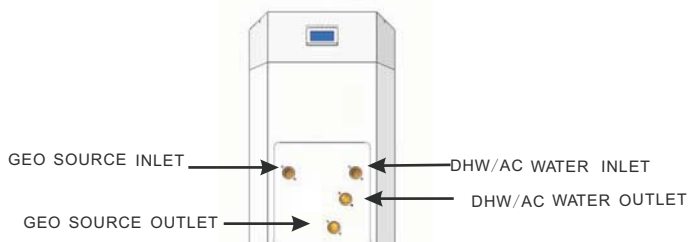
Piping connections must ensure that it is no leakage.

Close Loop AC Series: Standard Geo/ Water source heat pump inlets and outlets

11 KW and above model

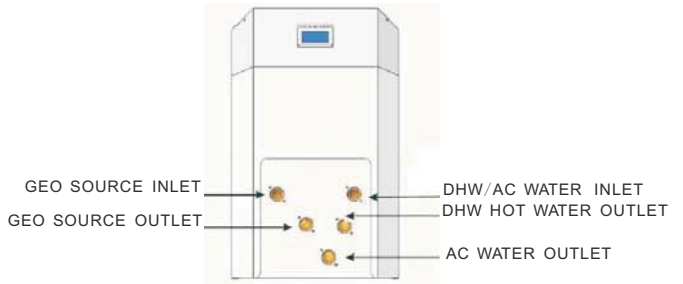


8 KW and below model

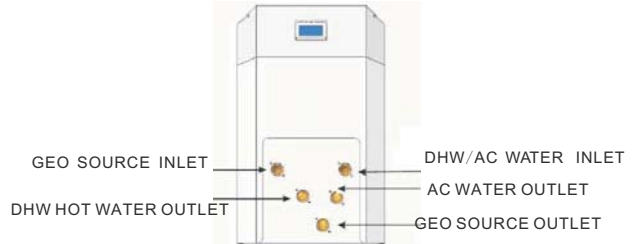


Close Loop HC Series: Multifunctional Geo/ Water source heat pump inlets and outlets

11 KW and above model



8 KW and below model



Open Loop: Standard Geo/ Water source heat pump inlets and outlets

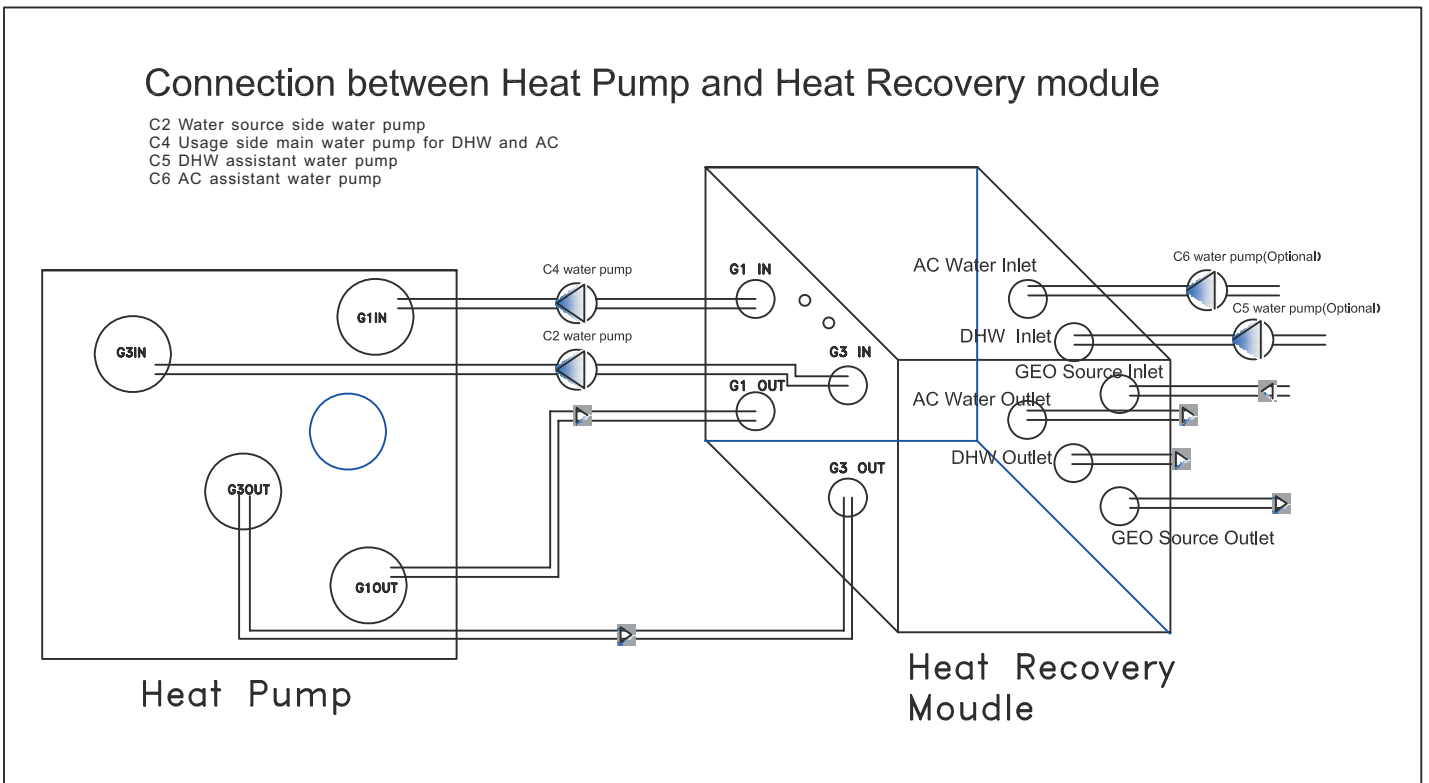


Note: The above inlets and outlets may be changed without notice. Please check the sticker on the unit as final. DHW: Domestic hot water, AC: Air conditioning

5 Installation

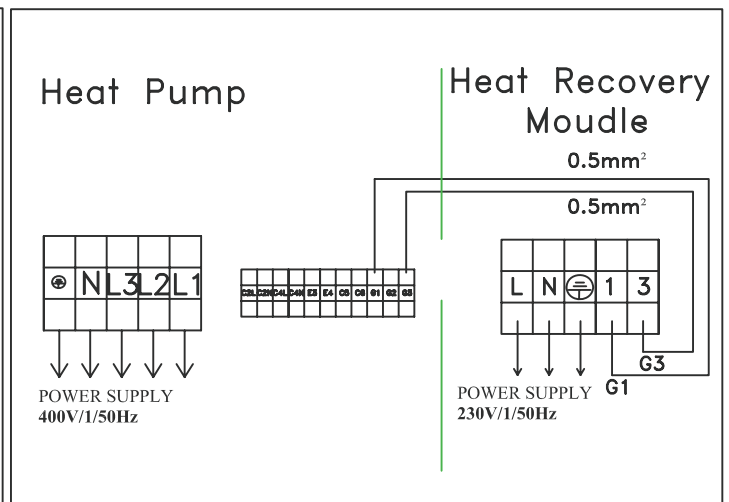
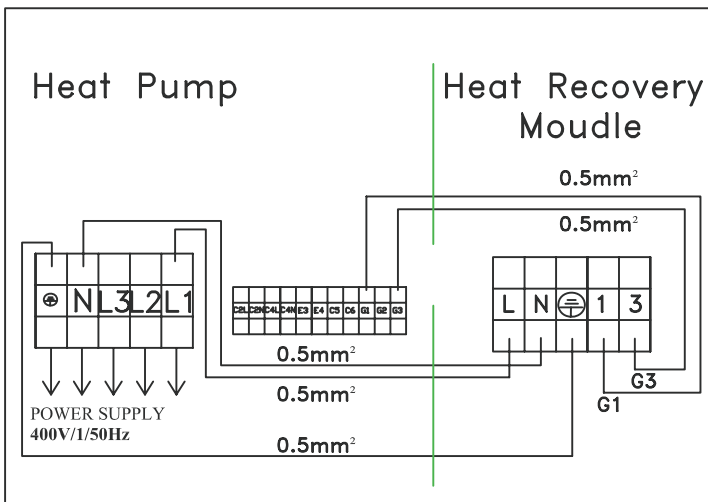
5.2 Heat Recovery Module Connection

Our heat recovery module can be connected with any of our basic GH-AC series to upgrade the normal water source heat pump to heat recovery model with Heating, Cooling and domestic hot water function in the same time. To be sure the following correct port connection and electric connection. .



Power supply from heat pump (Recommended)

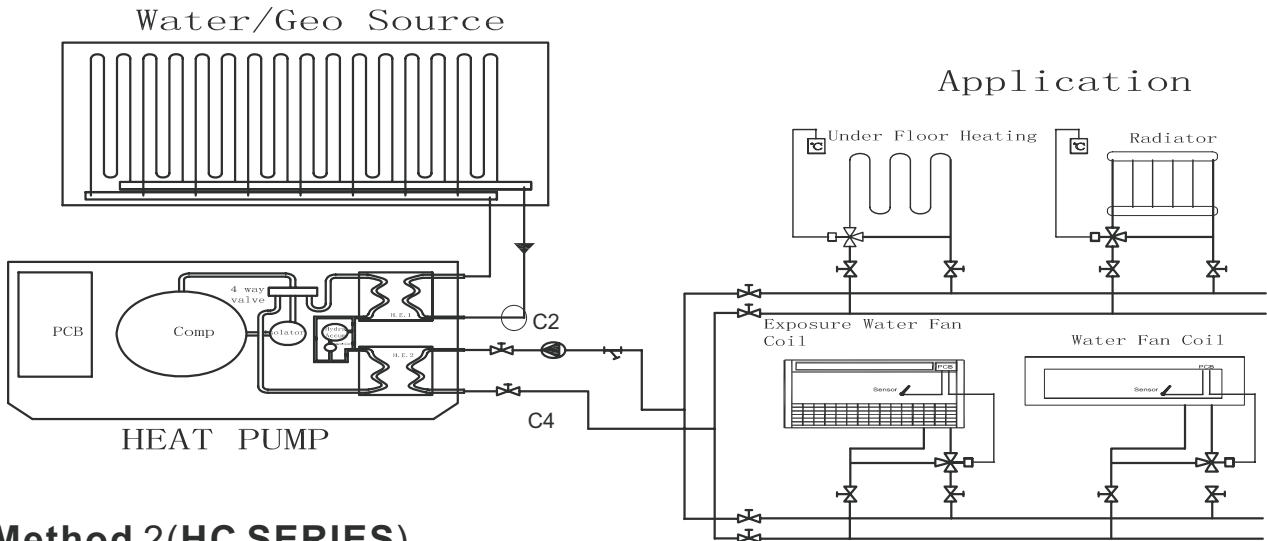
Seperate Power supply for heat pump and heat recovery module



5 Installation

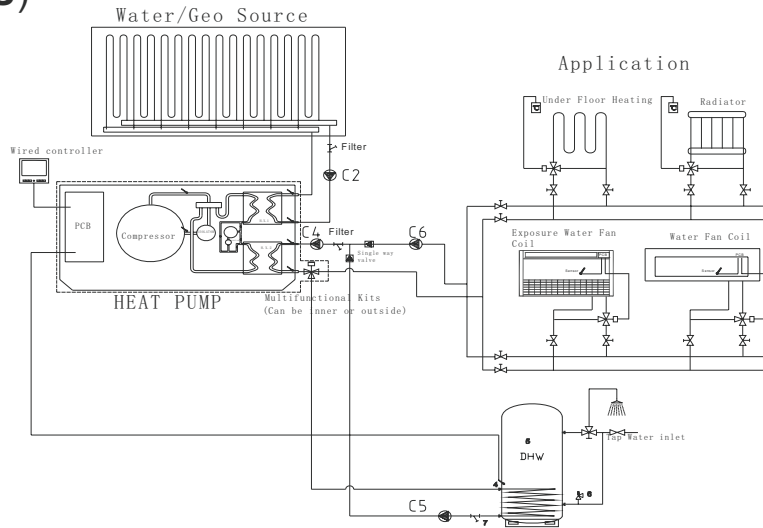
5.3 Installation method

Method 1

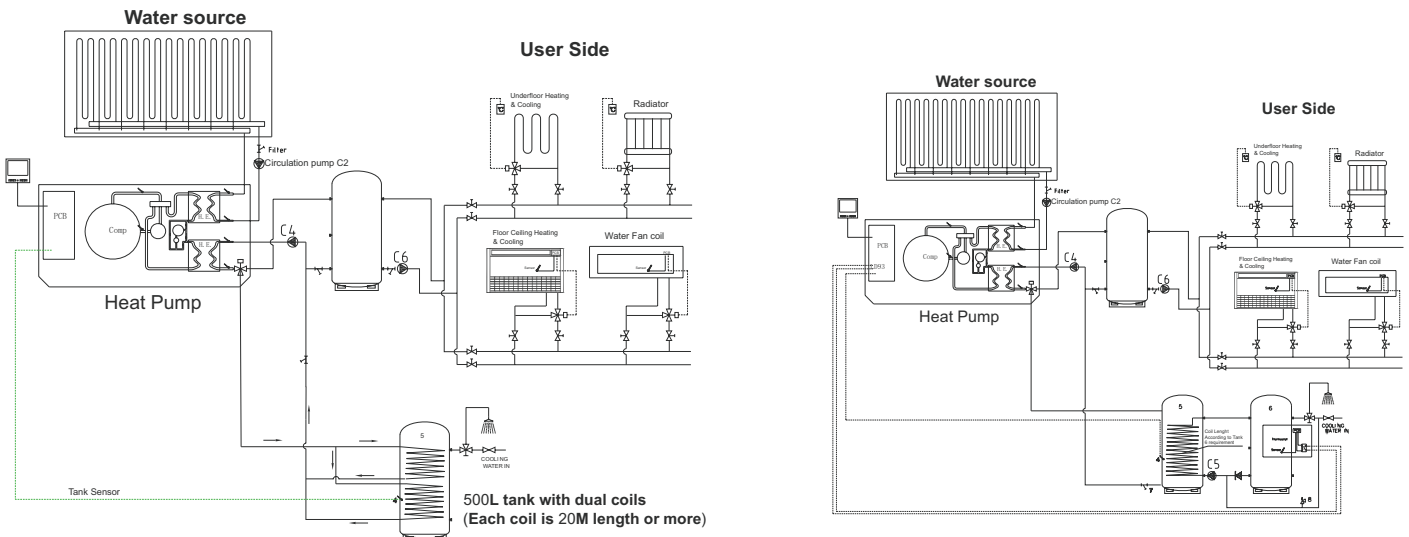


Method 2(HC SERIES)

Recommend for 20KW and below



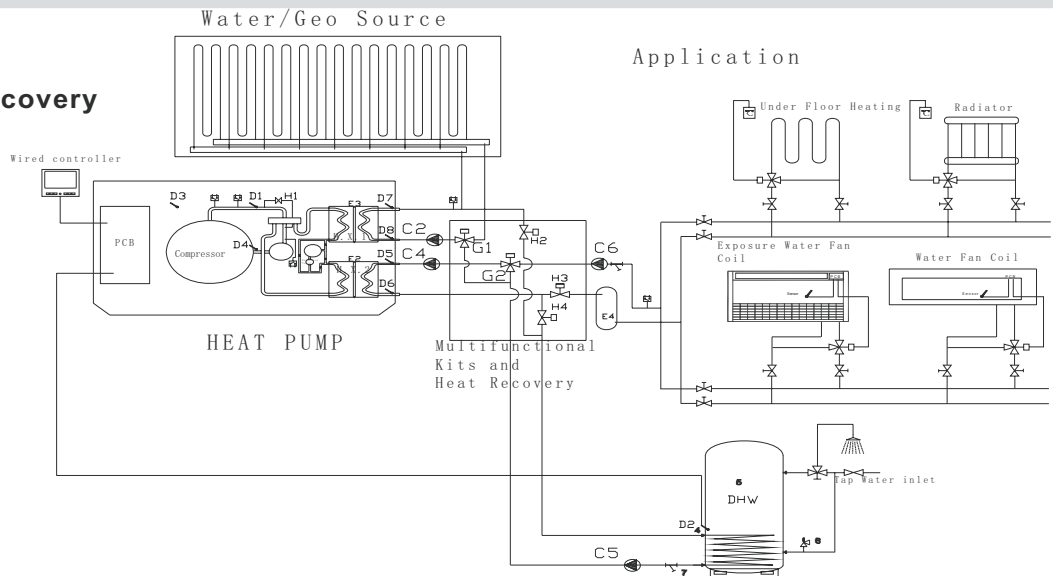
Recommend for 25KW and above



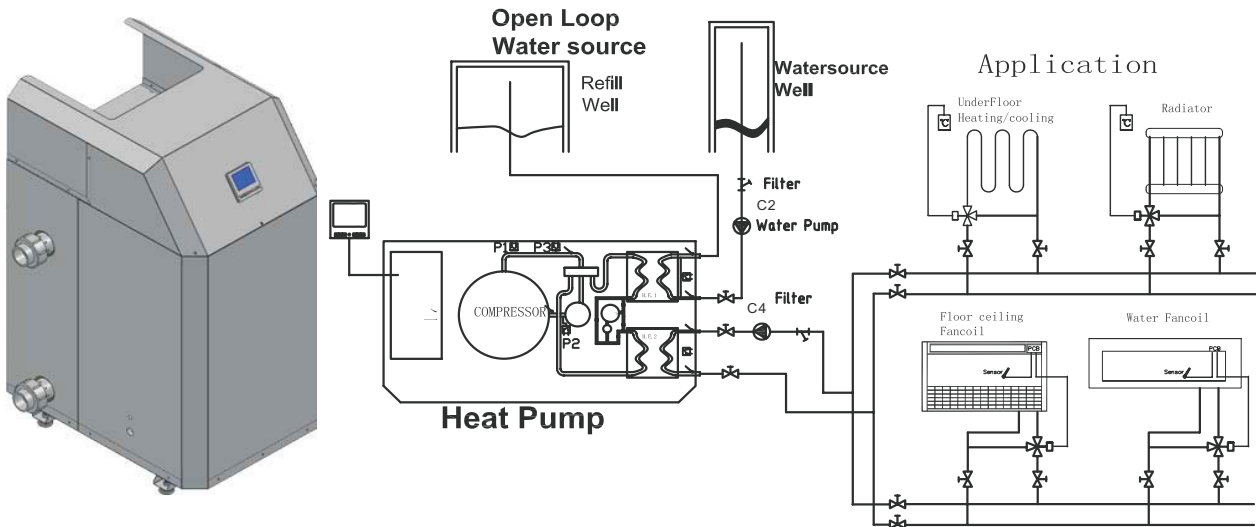
5 Installation

Method 3

Close loop Heat Recovery

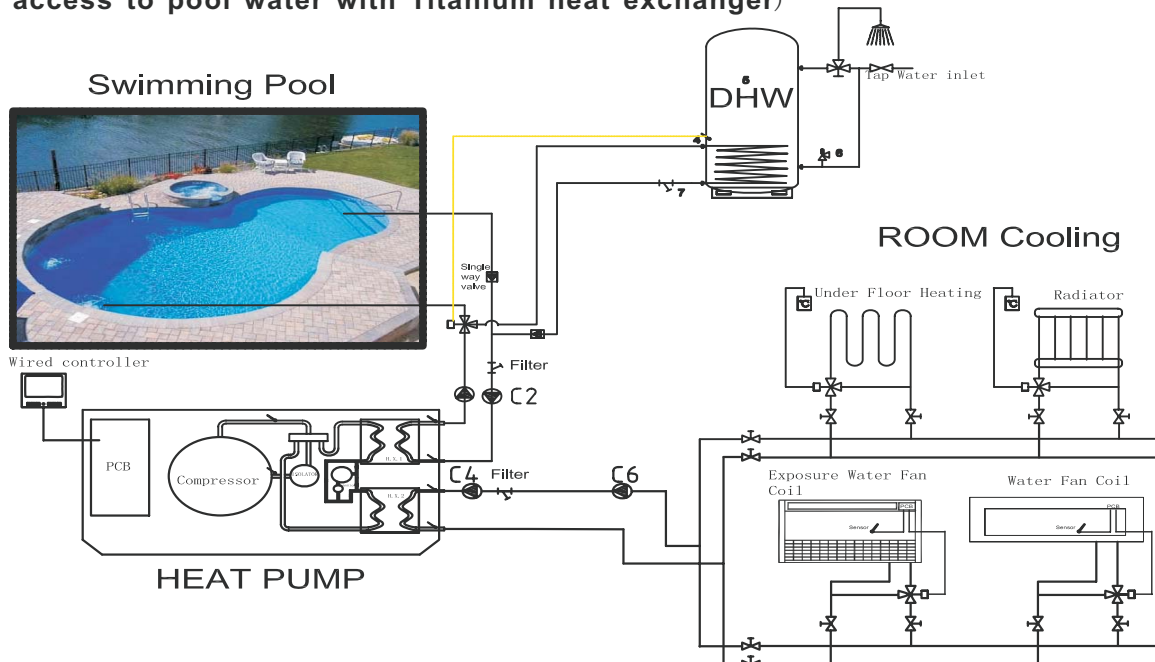


Method 4 (Only for open loop model e. g. OH-15AC-410)



Method 5 (For Open loop model)

(Directly recover room heat for DHW and Swimming pool water
Directly access to pool water with Titanium heat exchanger)



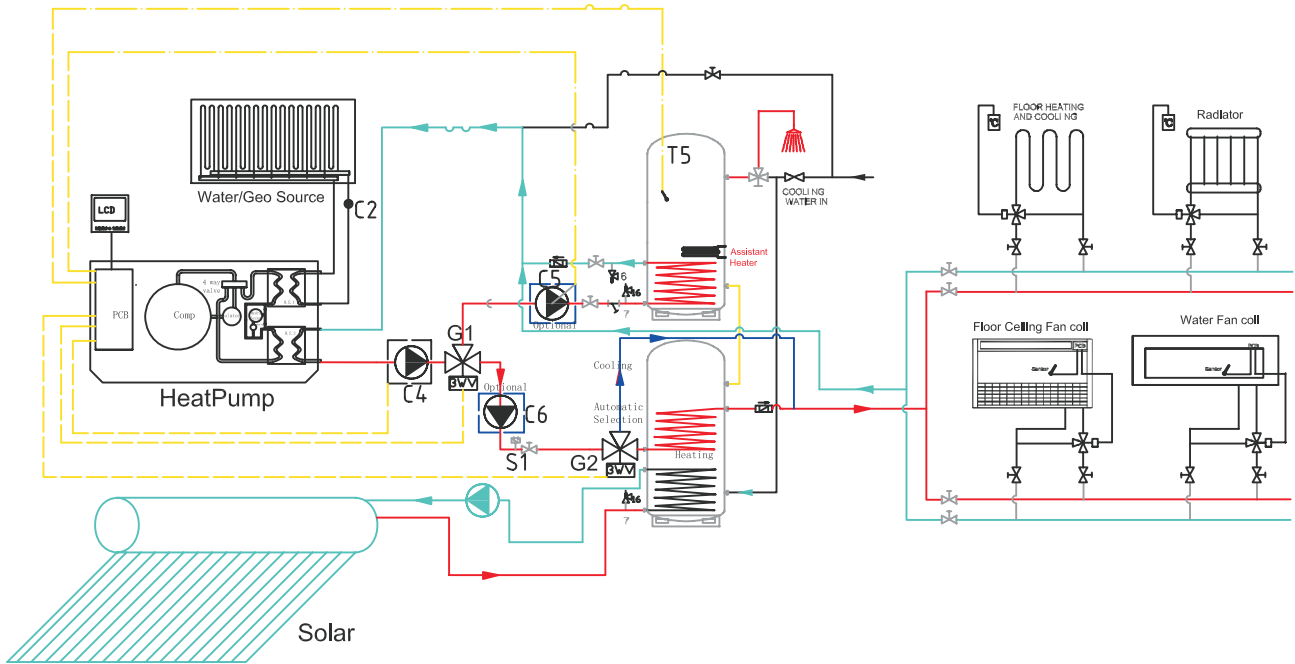
5 Installation

Solar Application

1. Multifunctional heat pump application for solar assist for room heating and DHW

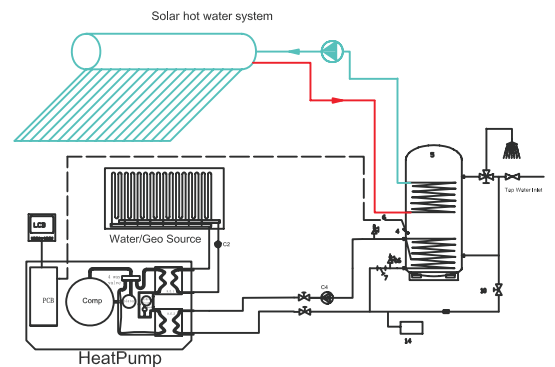
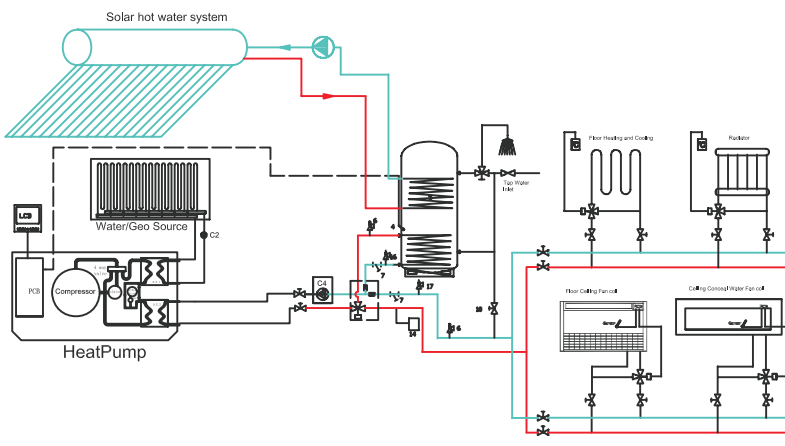
Enhanced programs to work integratedly with solar system

Heat pump automatically select to go or not go through solar water tank to save energy the most.



2. Multifunctional heat pump with solar assistant DHW

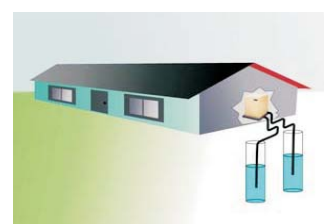
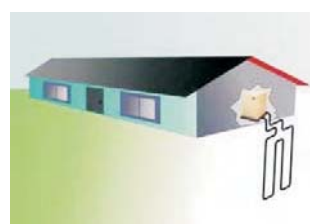
3. Only DHW with Solar



*Note: 1. Multifunctional kits are optional for all models

2. Close loop models need separate Heat Recovery Kits, open loop models can directly be used as heat recovery model, which can make free water by collect back heat from room.

5.3 Typical Water /Geo Source Connection



Pool/Lake/ River Loop

Horizontal Ground Loop

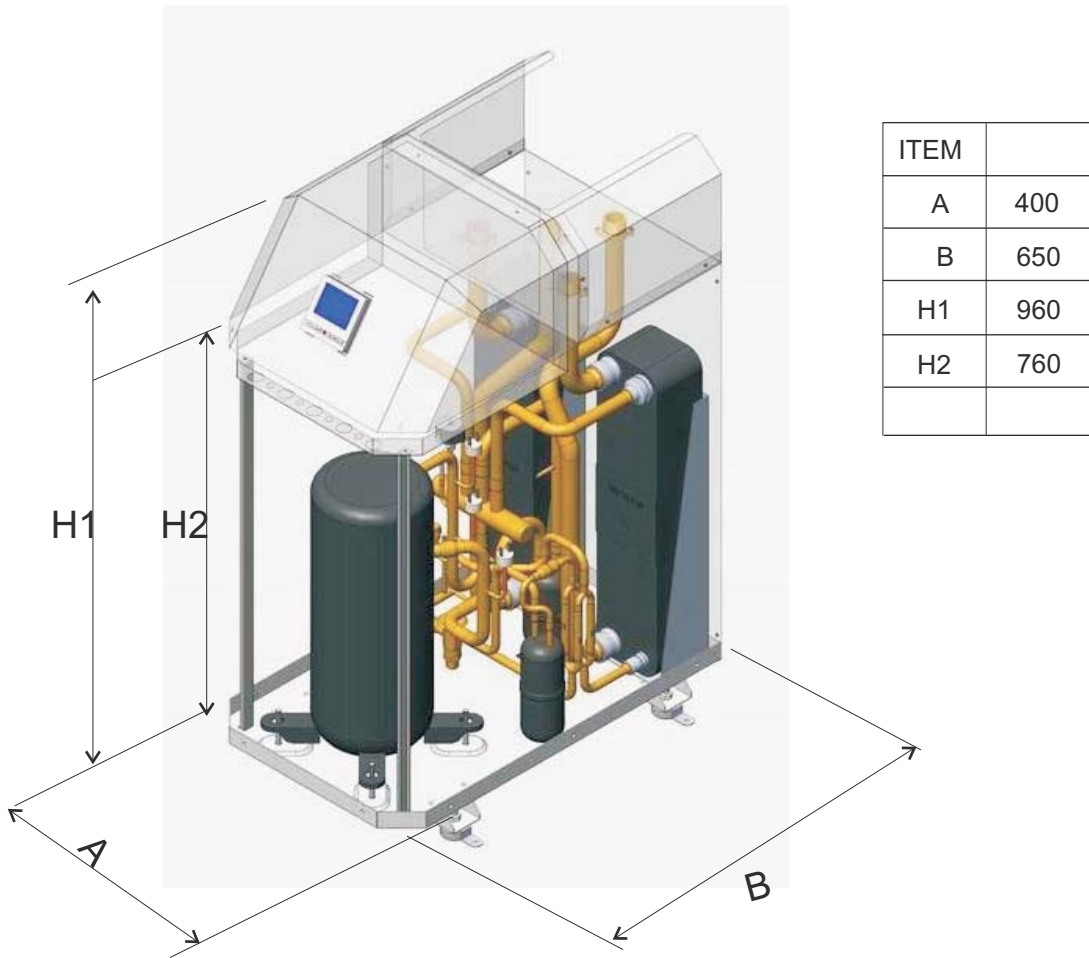
Vertical Ground Loop

Open Loop Well system

5 Installation

5.4

GH-11 GH-15 GH-17 GH-30



5.4 Installation position

Note !
Installation must be carried out by professional personnel.

- 1 The unit is recommended to be installed in basement, kitchen or other place indoor.
- 2 Drain ditch or other facilities should be arranged under the unit, to avoid the environment influence because of water discharge.
- 3 To install the unit at balcony or top of building, the installation site must meet the allowable bearing capacity of building structure, without affecting the structural safety.
- 4 The unit should not be installed at places accompanied with oil, inflammable gases, corrosive components e.g. sulfur compound, or high-frequency equipment.
- 5 times of the body weight, and safeguard measures should be taken to avoid malfunction of fastenings.
- 6 The unit should not be installed at sites with typhoon/ earthquake hazards. Midair installation should be avoided as much as possible, for machine falling may result in severe accident.

The unit must be installed upon reliable machine base or framework Weight capacity

6 Electric connection

6.1 General

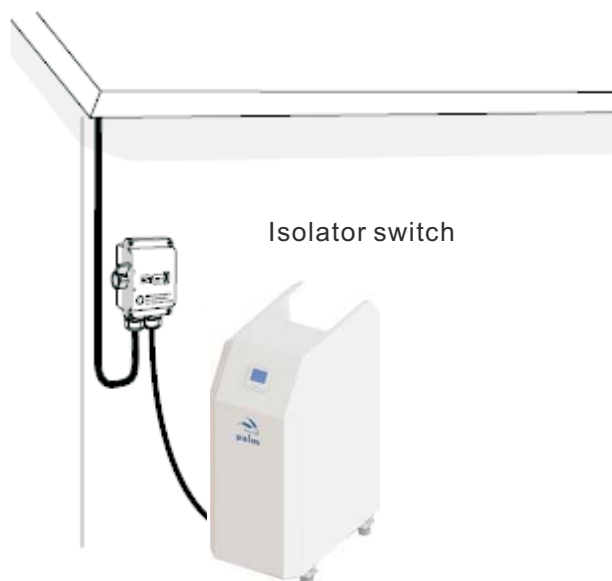
Note!

Electrical installation and service must be carried out under the supervision of a qualified electrician. Electrical installation and wiring must be carried out in accordance with the stipulations in force.

The heat pump must not be connected without the permission of the electricity supplier and must be connected under the supervision of a qualified electrician.

Wires, spare parts and materials etc. must satisfy the relevant standards issued by the host country or region.

The heat pump does not include an isolator switch on the incoming electrical supply. The power supply cable must be connected to a circuit-breaker with at least a 3 mm breaking gap. Incoming supply must comply with the technical requirements, with ground wire, via a distribution board with fuses.

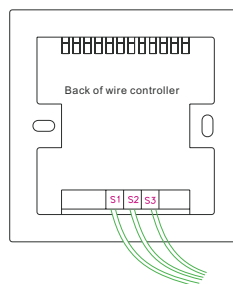


If an insulation test is to be carried out in the building, please make sure to disconnect the heat pump.

To avoid the possibility of false action caused by electromagnetic coupling, the communication wire must be STP (Shielded Twisted Pair). The size of communication wire should not be less than 0.5mm^2 .

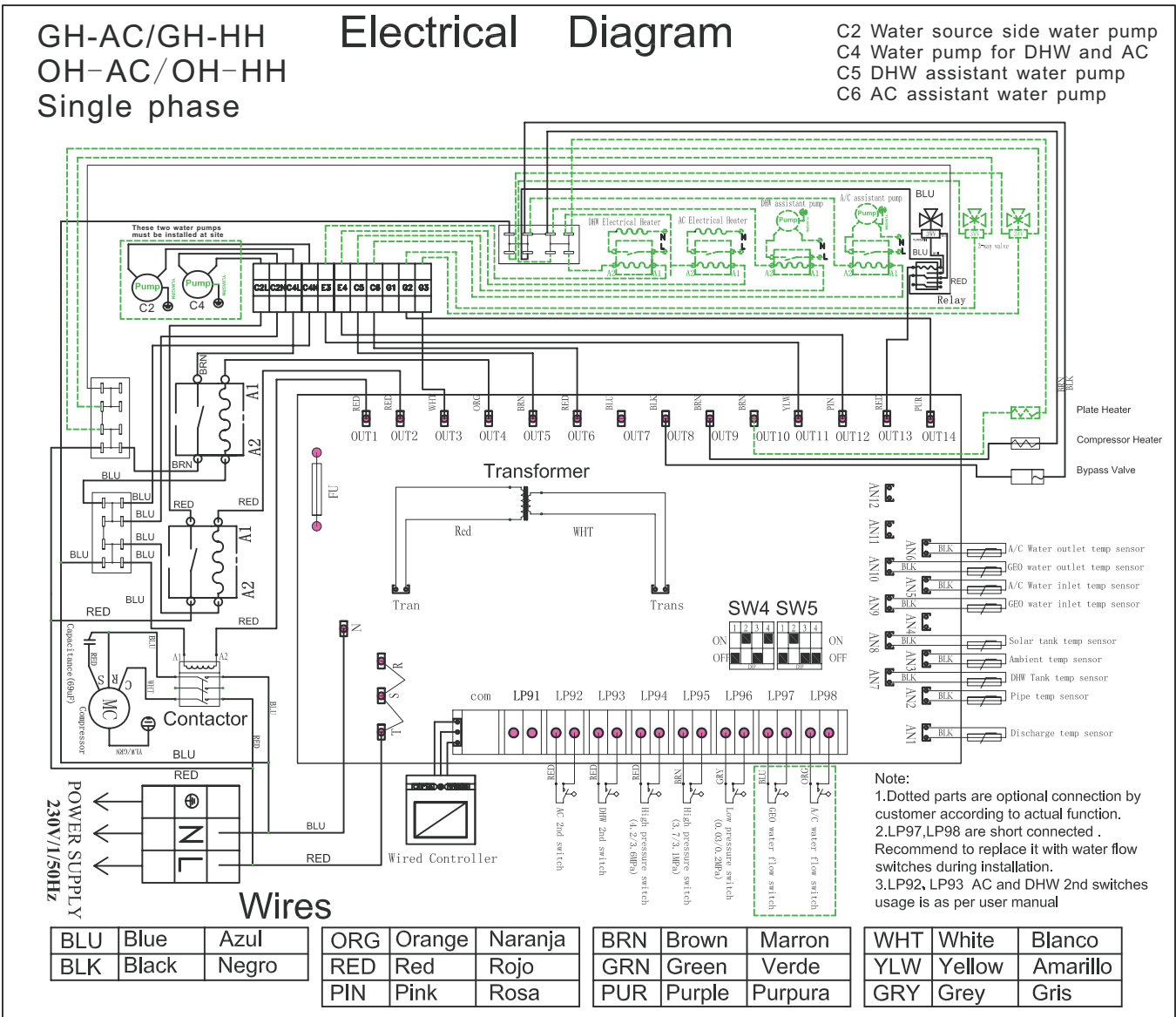
Connection method between wired controller and control board:

With 3 wires (must be in order to avoid defect), maximum 100m length.



6 Electric connection

6.2 Wiring Diagram



Heat Pump Second Main Switch Usage Illustration

The 2nd switch function enable our heat pump to be controlled by any additional user's thermostat or remote switches for convenient control.

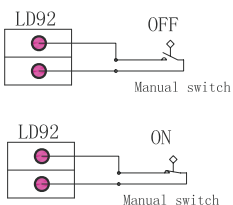
1. LD92:AC second switch.

Function: When 2nd switch is off, the heat pump AC mode will run on standby mode no matter the AC water temp reach target or not. When 2nd switch is on, the heat pump will run according to set temp.

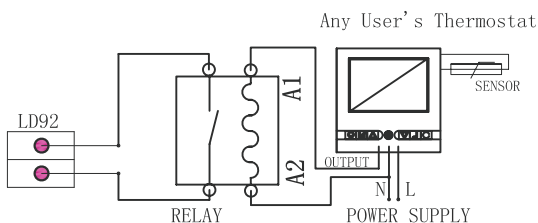
2. LD93:DHW second switch.

Function: When 2nd switch is off, the heat pump DHW mode will run on standby mode no matter the DHW water temp reach target or not. When 2nd switch is on, the heat pump will run according to set temp.

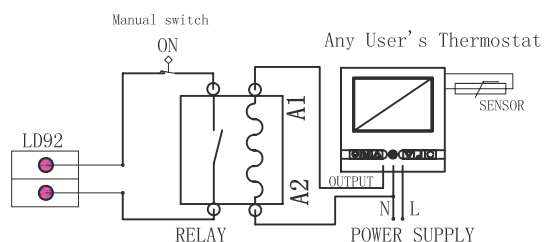
A. Connected to manual switch



B. Connected to any user's thermostat



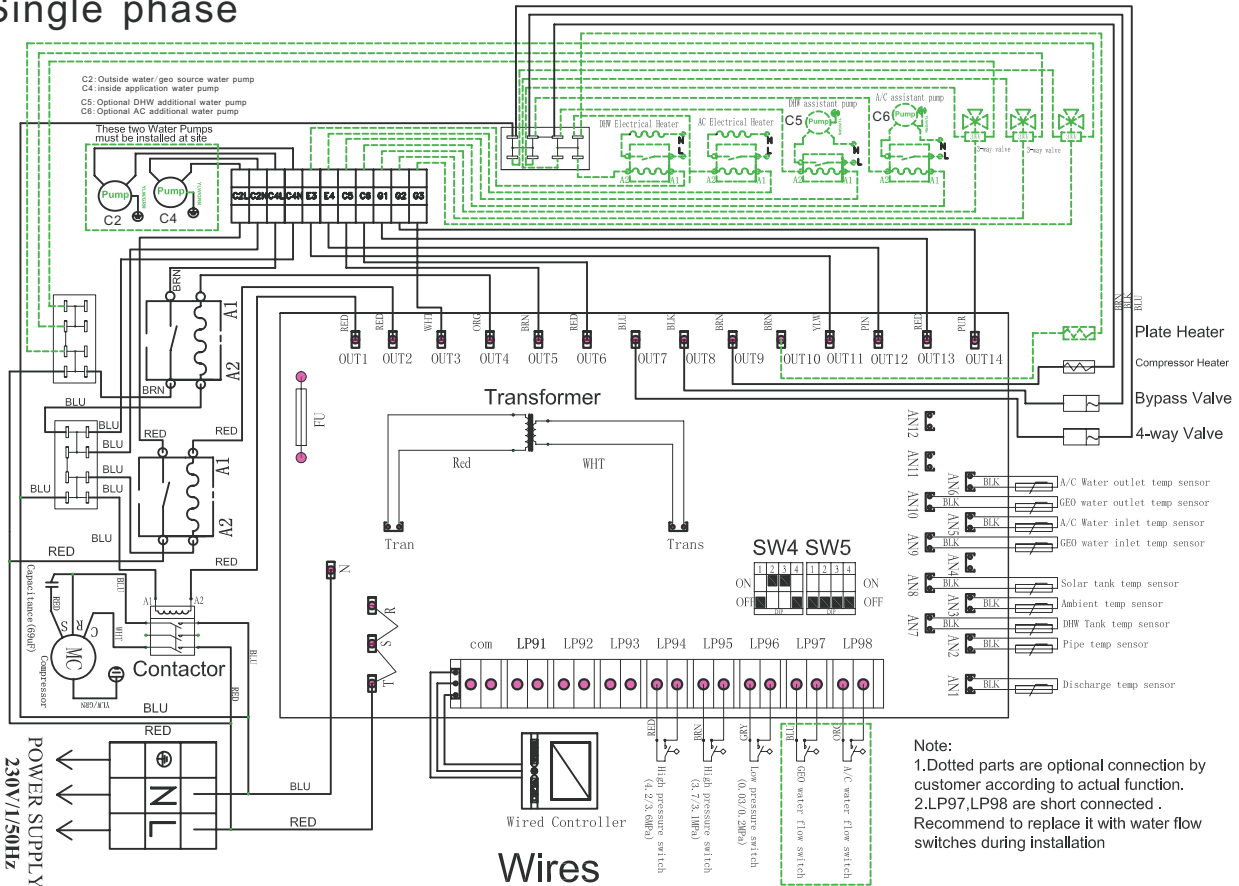
C. Connected to both manual switch together with any user's thermostat



6 Electric connection

GH-AC/GH-R
OH-AC/OH-R
Single phase

Electrical Diagram



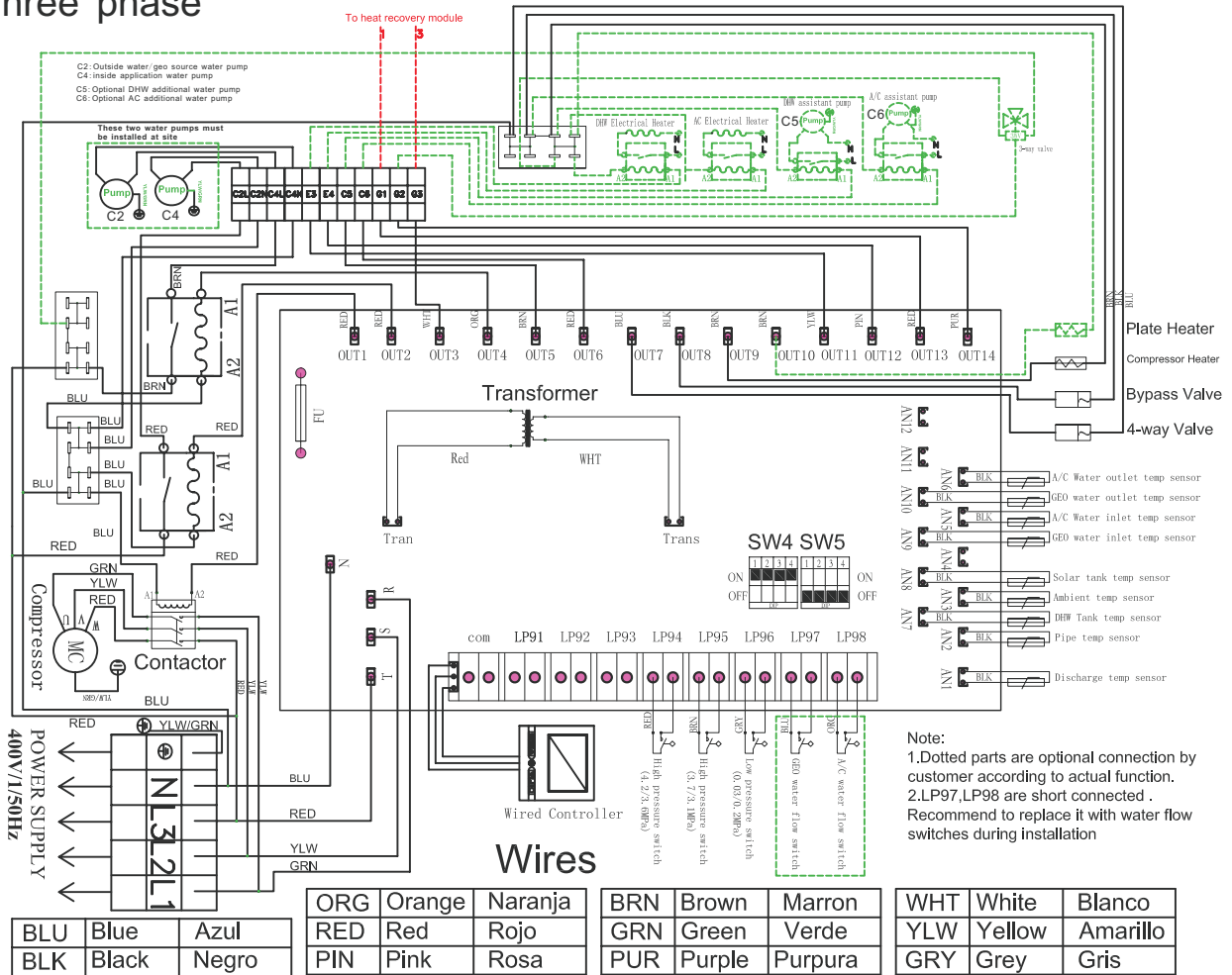
Note:
1. Dotted parts are optional connection by customer according to actual function.
2. LP97, LP98 are short connected. Recommend to replace it with water flow switches during installation

BLU	Blue	Azul	ORG	Orange	Naranja	BRN	Brown	Marron	WHT	White	Blanco
BLK	Black	Negro	RED	Red	Rojo	GRN	Green	Verde	YLW	Yellow	Amarillo
			PIN	Pink	Rosa	PUR	Purple	Purpura	GRY	Grey	Gris

6 Electric connection

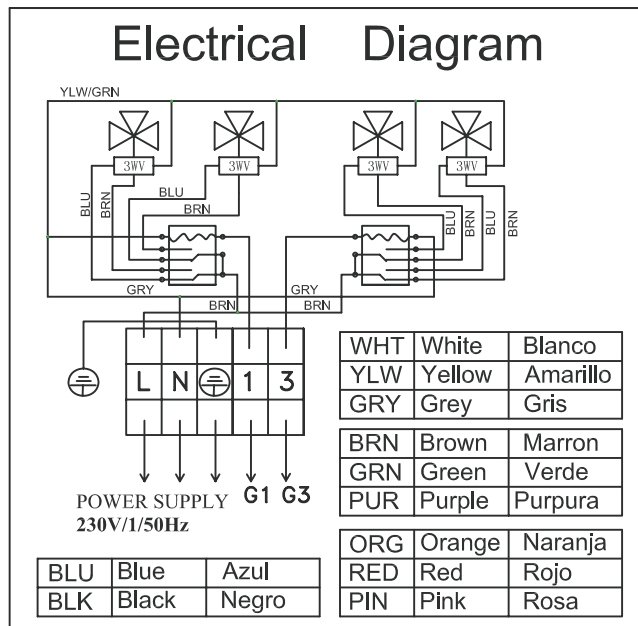
GH-AC /GH R
OH-AC /OH R
Three phase

Electrical Diagram



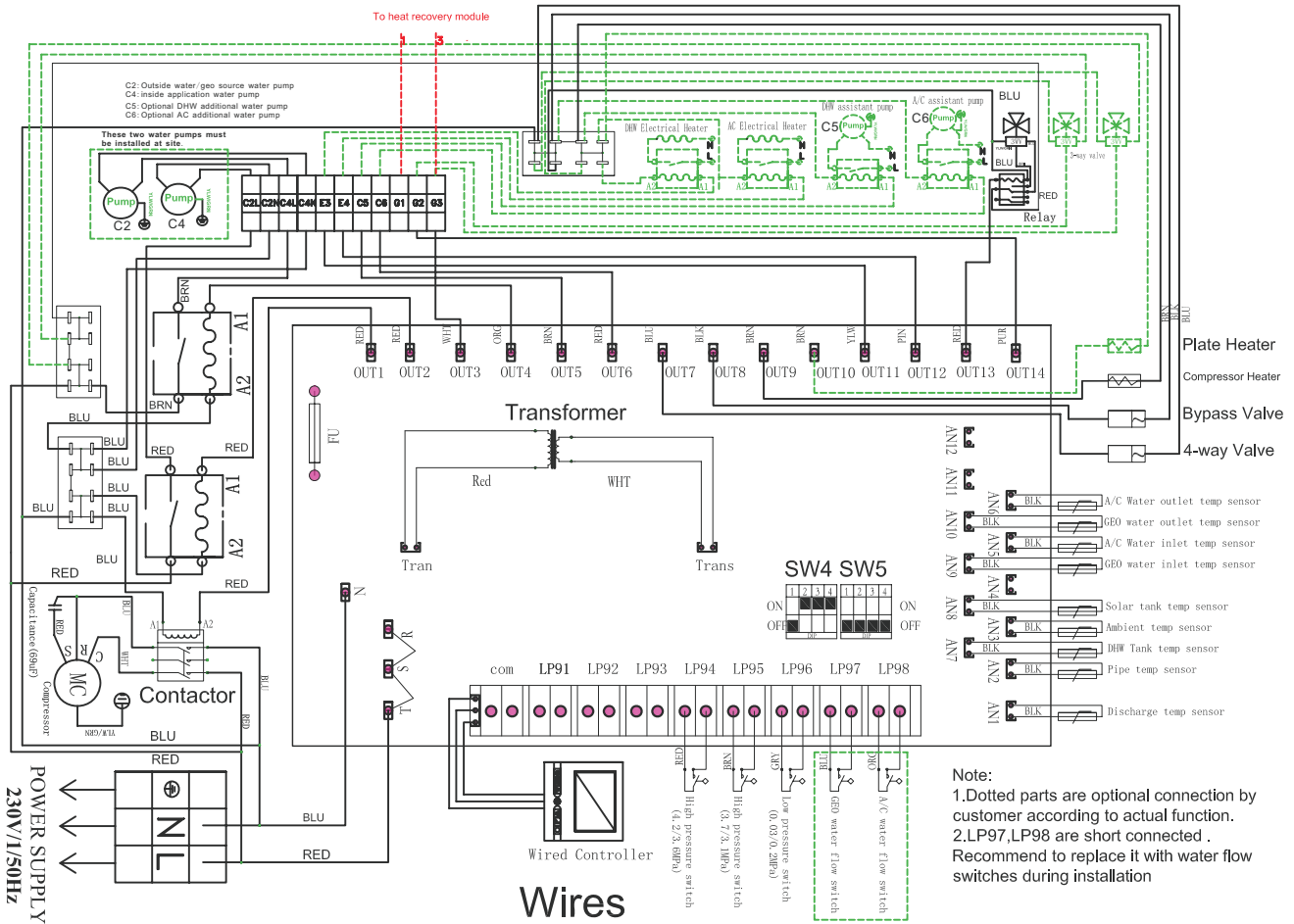
Heat Recovery Module

Electrical Diagram



6 Electric pumps connection

Electrical Diagram GH/OH HC SERIES



Note:
 1. Dotted parts are optional connection by customer according to actual function.
 2. LP97, LP98 are short connected.
 Recommend to replace it with water flow switches during installation

7 Test Run

7.1 Preparation

After finish the installation tasks, please check the items:

1 Check the SW4-1 dip switch setting to ensure the correct voltage.

SW4-1: Single phase:  Three phase: 

2 cable

Check if the power cable is connected correctly, and check if the screws have been screwed down.
Please use specified communication cables.

3 Water circuit

Check if the water pipes are correctly connected, and the pipe dimensions are correct.
Heatproof measures must be taken for water outlet pipes and water inlet.
Check if all the shut off valve and manual valve is opened, check if all the joint is fastened.

Before connecting the heating water system to the heat pump, the heating system must be flushed to remove any impurities, residue from sealants, etc. Any accumulation of deposits in the liquidifier could cause the heat pump to completely break down.

Once the heating system has been installed, it must be filled, deaerated and pressure tested.
Consideration must be given to the following when filling the system:

Untreated filling water and make-up water must be of drinking water quality (colourless, clear, free from sediments)
Filling water and make-up water must be pre-filtered (poresize max. 5µm).

4. Water Quality Requirements

The water should not contain any substances that could form deposits. The limit values for iron (<0.2mg/l) and manganese (<0.1mg/l) must be adhered to prevent iron ochre sedimentation in the heat pump system. The use of surface water or water containing salt is not permissible. Your local water utility can provide you with general information regarding the possible use of ground water. Water analyses are carried out by specially-equipped laboratories. It is not necessary to carry out a water analysis with regard to evaporator corrosion if the annual mean temperature of the ground water does not exceed 13 C). In this case, the limit values for iron and manganese must be adhered to (iron ochre sedimentation).

7.2 Water filling

Before fill the water to heat pump water system, please make sure the whole water system is connected correctly, all the piping joints are fasten good.

Two method of water filling

please open the tap water valve, open ball valve

10, air discharge valve 15 and water tank air discharge valve, until the water is full. Then close air discharge valve 15, ball valve 10 and water tank air discharge valve.

7.3 Running

Turn on the heat pump

select domestic hot water mode, heating, cooling, check whether the unit is running properly or not, the compressor will be started in 3~5 minute after powered on.

Note: Please assure water pumps (C2 and C4) for water source side and usage side are both working properly before turn on the heat pump to avoid freezing the plate heat exchangers.

7. 4 Important Notice for Antifreeze to Avoid heat pump broken

Our heat pump has antifreeze function if the electricity is connected. So please keep the electricity always connected even when you don't use the heat pumps. If you don't want to use the heat pumps for long time in winter or if the electricity is cut off by accident for more than 30 minutes, you need to drain out all the recycling water to protect the heat pump to be frozen.

In cold area, for the safety, you'd better use brine as the fluid in the heat pump water system instead of pure water. If the lowest air temperature come to -10 C , you need add 25% C2H6O2 (Ethylene glycol) to the clean pure water. If the lowest air temperature come to -25 C, you need to add 40% C2H6O2 to the clean water.

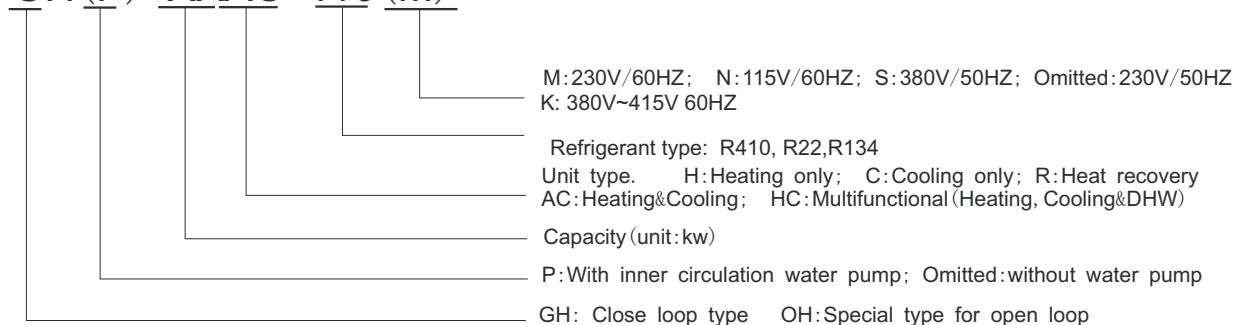
7. 5 Routine Maintenance

To prevent faults due to sediment in the heat exchangers, care must be taken to ensure that no impurities can enter either the heat source system or the heating system. In the event that operating malfunctions due to contamination occur nevertheless, the system should be checked.

1. Check and clean all the water filters every months
2. Check all the water pipe connection for any leakage every half year.
3. Check the refrigerant pressure through the needle valve every year . If the pressure is too low, it need to add more refrigerant. You need to check the leakage also.

Model No Illustration:

GH(P)–XXAC–410(M)



R series: Always with Heating, Cooling , Domestic hot water functions together with additional Heat Recovery function.
S: only shown to identify 3 phase and 1 phase. S means 3 phase 380V/50HZ.

MOST IMPORTANT !

1. Make sure water pumps (C2 and C4) for water source side and usage side are both working properly and water circuit is recycling smoothly before turn on heat pump to avoid freezing the plate heat exchangers.
2. Select a big enough water pump for the air conditioning water circuit.
3. Always keep the electricity connection with heat pump to enable the antifreeze function.